

PROFESSIONAL OBJECTIVE

- To obtain a position where I can maximize knowledge and develop my skills in the hospitality management.
- To learn and also share my experience in professional multinational hospitality working environment in Vietnam.
- To contribute my knowledge as well as the effort in order to develope logging and travel industry in Vietnam.

PERSONAL PROFILE

Birthday: 22.12.1994 Email: thucanh2212@gmail.com Mobile: 093 627 1654 Address: 24/164 Hong Mai Str., Hai Ba Trung Dist., Hanoi

ACADEMIC BACKGROUND

University of Labour and Social Affairs (Accounting)

NGUYEN THUC ANH SALES MANAGER

WORK SUMMARY

TRAMANCO | 2016 - PRESENT

THANG LONG OPERA HOTEL (4-star) THANG LONG ESPANA HOTEL (3-star) HANOITOURIST LAUNDRY

- E-Commerce Sales Management (2019 present)
- OTA Sales Executive & Marcom (2018)
- Reservation (2017)
- HR Executive (2016)

SPECIALIZATIONS

- OTA knowledge and experiences
- Up to date knowledge of the market
- Social media knowledge
- Marketing digital knowledge
- Customer care
- Reservation management
- Analysing statistics
- Data mining
- Elementing strategies

CHARACTER REFERENCES

Hanh, Hoang Hong (Mrs.) DOSM Email: sm1@thanglongoperahotel.com Mobile: 098.929.0409

Yen, Nguyen Thi (Mrs.) HRM Email: hrm@thanglongoperahotel.com Mobile: 090.410.0275